



SCOTT CHARLTON

Terms & Conditions



SCOTT CHARLTON

Scott Charlton Privacy Policy Introduction

The following privacy policy applies to all Scott Charlton website users, and conforms to Internet privacy standards.

If you have questions or concerns regarding this statement, you should first contact Scott Charlton at 0409 870 330.

Collection of Information

In order to use the Scott Charlton website, we may require information from you in order to provide the best service possible.

All correspondence may also be collected and stored, particularly in regard to sales, support and accounts, including Email.

Any information collected by Scott Charlton is collected via correspondence from you or your company. This may be via the telephone, email, mail, fax or directly through our website.

Use of Collection Information

Any details collected from Scott Charlton website customers is required in order to provide you with our products and/or services, and a high level of customer service.

Correspondence is recorded in order to provide service references, and to assist in our staff development.

Storage of Collected Information

The security of your personal information is important to us. When you enter sensitive information (such as credit card numbers) on our website, we encrypt that information using secure socket layer technology (SSL). When Credit Card details are collected, we simply pass them on in order to be processed as required. We never permanently store complete Credit Card details.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

If you have any questions about security on our Website, you can email us at scott@scottcharlton.com.au



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Access to Collected Information

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by emailing us at scott@scottcharlton.com.au

Orders

If you purchase a product or service from us, we may request certain personally identifiable information from you. You may be required to provide contact information (such as name, Email, and postal address) and financial information (such as credit card number, expiration date).

We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we will use this information to contact you.

Communications

Scott Charlton uses personally identifiable information for essential communications, such as Emails, accounts information, and critical service details. Scott Charlton may also use this information for other purposes, including some promotional Emails. If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at scott@scottcharlton.com.au.

You will be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party. Please note that Scott Charlton is the Founding Director of the Slipstream Coaching. Slipstream Coaching is therefore an authorised agent of Scott Charlton.

Third Parties

Scott Charlton may use third parties to provide essential services on this website and your details, may be provided, as necessary for the third party to provide that service.

These third parties are prohibited from using your personally identifiable information for any other purpose.

Scott Charlton does not share any information with third parties for any unknown or unrelated uses.



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Legal

Scott Charlton reserves the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Website.

Links

Links on the Scott Charlton site to external entities are not covered within this policy. The terms and conditions set out in this privacy statement only cover the domain name of www.scottcharlton.com.au

Changes to Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by Email, or by means of a notice on our homepage.

Scott Charlton Security Policy

Scott Charlton uses the PayPal Payment Gateway for its online credit card transactions. PayPal processes online credit card transactions for thousands of Australian merchants, providing a safe and secure means of collecting payments via the Internet. All online credit card transactions performed on this site using the PayPal gateway are secured payments.

- Payments are fully automated with an immediate response.
- Your complete credit card number cannot be viewed by Scott Charlton or any outside party.
- Log in to PayPal to check out more quickly and securely on millions of sites and apps worldwide.
- The PayPal service is provided by PayPal Australia Pty Limited (ABN 93 111 195 389) which holds Australian Financial Services Licence number 304962. Any information provided is general only and does not take into account your objectives, financial situation or needs

For more information about PayPal and online credit card payments, please visit www.paypal.com.au



SCOTT CHARLTON

Delivery Policy

Physical goods

After ordering online, you will receive an email confirmation from PayPal containing your order details (if you have provided your email address). We will normally confirm receipt of your order within a few minutes of ordering. We will attempt to send your goods via the negotiated means within a reasonable time frame discussed prior to purchase; however if goods are unavailable delivery will take a little longer. Note: prompt delivery is intended, however, Australia Post can take up to 2 weeks to deliver to you.

If you wish to query a delivery, please contact us at scott@scottcharlton.com.au

Digital Delivery

After ordering online, you will receive an email confirmation from PayPal containing your order details (if you have provided your email address). We will normally confirm receipt of your order within a few minutes of ordering. We will attempt to send your software/license/access code via negotiated means within a time frame discussed prior to purchase.

If you wish to query a delivery please contact us at scott@scottcharlton.com.au

Refund & Returns Policy

If for any reason you are not completely satisfied with your purchase we will give you the opportunity to discuss your concerns with Scott Charlton.